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Table of Contents

Chapter 1	4
Implementing Standard Features	
Implementing Email Alerts Within Fitrix	5
Index	

Chapter 1 Implementing Standard Features

This chapter contains detailed instructions for implementing standard application features in Fitrix. This guide is intended for use by software developers.

Implementing Email Alerts Within Fitrix

The Fitrix applications are shipped with a number of built in Email Alert functions. These functions are all constructed in a unified manor and rely on specific setup data (such as email addresses) which must be accounted for and eventually call an email alert library function which passes the alert that has been constructed to an email facility. The following instructions are intended to help a developer add a new email alert to Fitrix:

To implement an email alert within a program you need to call the handle_fitrix_event(event_name) library function passing an event_name that must be pre-defined at event header table "stxevtms". Parameters are passed to the handle_fitrix_event() function using put_vararg().

Note: all.4gm/lib.4gs library must be included in the Makefile in order to use this function.

Type of parameters passed to handle_fitrix_event() function:

In addition to Recipients, Cc Recipients, and Bcc Recipients defined in the event tables, a programmer can pass dynamically determined recipients using parameters: "recipient", "cc_recipient" and "bcc_recipient" as follow:

```
call put_vararg("recipient")
call put_vararg(recipient_email_address)
call put_vararg("cc_recipient")
call put_vararg(cc_recipient_email_address)
call put_vararg("bcc_recipient")
call put_vararg(bcc_recipent_email_address)
```

To pass parameters defined in the event "Message Subject" and "Text" fields using a wildcard "&" use:

```
call put_vararg("parameter")
call put_vararg(parameter_value)
```

The following example will show you how to implement "HOLD_SALES_ORDER" event in the "Update Customer Orders" program oe:i_order:

Step One: Define event using "Update E-Mail Templates" screen:

🔽 Update E-Mail Templates	- • ×
File Edit View Navigation Tools Actions Options Help	
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Image: Constraint of the second se	
Image: Second	
Event Code: HOLD_SALES_ORDER	
Description: SALES ORDER ON CREDIT HOLD	
Active: Y	
Type: EMAIL Priority 1	
Message Subject: Sales Order ℴ_no held with Hold Code &hold_code	
Seq Text	
 Sales Order ℴ_no dated ℴ_date for &total_amount is being held&nl because &bus_name has exceeded their credit limit. 	

Event Code – a unique identifier for this email alert. The event code is used within the

program code to trigger the email alert.

Description - a freeform description of the email alert.

Active - set to Y if this event is Active, set to N if it is not used.

Type - currently, EMAIL is the only valid type.

Priority - This is used to set the priority level of the email. 1 is the highest and 5 is the lowest. Priority 1 is used for Urgent emails. In most email systems it causes the email to be highlighted in some way, such as an exclamation point $! \triangleq$. Priority 3 is standard email priority. Priority 5 is low priority. In most email systems it causes the email to be denoted with a low priority mark $! \equiv .$

Message Subject- this will be inserted into the subject of the email. Wildcards may be used to

place dynamic values into the subject. These must be coordinated with a programmer.

Text - This is the body of the email. Wildcards may be used here also, and must be coordinated

with a programmer.

After creating and saving the email alert record, choose "Update" and use these toolbar

buttons to set additional parameters:

Reply To - If a default email address is to be used when the recipient clicks "Reply", enter the email address here. It can be left blank. Conditional Expression is reserved for future use.

🔽 Update Reply-To Recipients							
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Reply-To Recipient	Conditional Expression						
OK Cancel							
Enter a Reply-To e-mail address		OVR					

Reports – You can run a system report and attach it to the email as a PDF. Enter the module, program name, and version. The parameters must be coordinated with a programmer. These enable you to retrieve specific records in the report. The PDF may be password protected by checking the PW box and entering a password. A file name must be assigned to the report.

C	Define Reports										
F	File Edit Navigation Help										
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	Sequence	Module	Program	Ver	Parameters	PW	Password	File Name	~		
	1	oe	o_order	4gs	-reprint &reprint -docno &doc_no_list						
									Ψ.		
OK Cancel											
A	Attachment Password Protected										

Recipients, Cc Recipients, and Bcc Recipients – Enter the email address of recipients, Cc Recipients and Bcc Recipients that will receive this email each time the alert is triggered. Additional dynamically determined recipients may be added within the program code with the help of a programmer. The conditional expression field is reserved for future use and can therefore be left blank for now.

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		-							
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		~							
🕑 OK 🔀 Cancel									
Enter and e-mail address									

Step Two: Update "Update Customer Orders" using these steps:

1) CLEAN VAR_ARG()
-----#_clean_vararg - before calling put_vararg() the first time
call flush_vararg()

```
# 3) MESSAGE SUBJECT ARGUMENTS
# ------
#_pass_&order_no
call put_vararg("order_no")
call put_vararg(p_oordre.order_no)
```

#_pass_&hold_code

call put_vararg("hold_code")
call put vararg(p_oordre.hold_code)

4) TEXT ARGUMENTS

```
#_pass_&order_date
call put_vararg("order_date")
```

```
call put_vararg(p_oordre.order_date)
```

#_pass_&total_amount

```
call put_vararg("total_amount")
call put_vararg(p_oordre.total_amount)
```

#_pass_&bus_name

call put_vararg("bus_name")

call put_vararg(p_oordre.bus_name)

```
5) RECIPIENTS
<del>#</del>
#_select_salesperson_email_using_salesperson_code
select stxinfor.src_email into salesperson_email
from stxinfor
where stxinfor.src type = "L" and stxinfor.src key = p oordre.sls psn code
# pass salesperson email_as_recipient
if salesperson email is not null then
then
    call put_vararg("recipient")
    call put_vararg(salesperson_email)
end if
#_select_credit_manager_email - using credit manager code
select stxsecur.email into credit manager email
from stxsecur
where stxsecur.user_id = m_sellto.credit_manager
#_pass_credit_manager_email_as_cc_recipient
if credit manager email is not null then
    call put vararq("cc recipient")
    call put vararg(credit manager email)
end if
```



Below is HOLD_SALES_ORDER email alert generated by sales order 2035 shown here:

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Name: TEST 2664 COMPANY				Extended Des	cription	1 I		R	MA Status:		
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			Stage:	ORD							
City: CITY			Currency:								
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Country: US R UNITED STATES		c	order Total:	20.	00						
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2 of 2											
ew Detail											

Sales Order 2035 held with Hold Code HOLD
Sergio Ramirez
Sent: Wed 3/16/2016 2:39 PM
To: Sergio Ramirez Message " fitrix20160316135349.492.pdf (16 KB)
Sales Order 2035 dated 03/16/2016 for 20.00 is being held because TEST 2664 COMPANY has exceeded their credit limit.

Here is the attachment:

ABC Distribution	1110 Sample Street Soatilo, WA 98133 (800) 555-1212	ACKNOWL (Reprinted)	EDGEMENT		PAGE 1
Sell To: TEST 2664 COM ADDRESS CITY GA 00912 UNITED STATE	MPANY	Ship To:	TEST 2664 COMPANY ADDRESS CITY GA 00912 UNITED STATES	,	
ORDER NO OR	DER DATE CUSTOMER S	Ship Terms: ALESPERSON PURCI	PREPAID SHIP POINT ASE ORDER	SHIP VIA	TERMS
2035	03/16/16 TEST-2664	SP1	TEST1	YELLOW	
ORDERED UM TIEM	DESCRIPTION			UNIT PRICE	EXTENDED PRICE
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Index

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